

YOUR RIGHTS

Every person who receives publicly funded mental health services in Michigan is afforded specific rights that are identified in the Michigan Mental Health Code. This law governs the delivery of public mental health and developmental disability services in Michigan. Some of your rights include:

- The right to be free from abuse and neglect
- The right to confidentiality (privacy)
- The right to be treated with dignity and respect
- The right to services that meet your needs

You have many other rights specific to your mental health services. More information about your rights is contained in "Your Rights When Receiving Mental Health Services in Michigan", which is provided and explained when services begin, and annually. You may request this booklet, or ask questions about your rights at any time.

Office of Recipient Rights

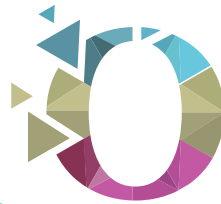
3283 122nd Ave., Allegan, MI 49010

Direct Line: 269-628-5715

Toll Free: 1-800-795-6617 ext. 2745

ABOUT US

OnPoint provides mental health services, substance use disorder treatment and prevention, services and supports for people with intellectual or developmental disabilities, children with emotional disturbances or disorders, and transition-age youth.



OUR MISSION

Strengthening our community by improving and advocating for the lives of individuals and families.

OUR VISION

Building a community which provides integrated behavioral health care effectively, efficiently, and sustainably for all who require it.

OUR VALUES

- Integrity
- Innovation
- Honor
- Teamwork
- Equality
- Cultural Competency



CONTACT US

Address

3283 122nd Ave.
Allegan, MI 49010

Phone

269-673-0202

Toll-Free

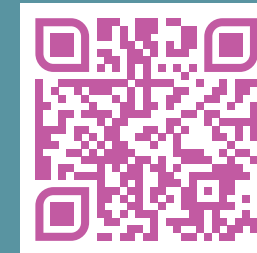
1-888-354-0596

TTY

269-686-5313

FAX

269-673-2738



@onpointallegan.org

CUSTOMER SERVICES

customerservices@onpointallegan.org

Phone

269-686-5124

Toll-Free

1-877-608-3568

Hours: Monday-Friday, 8am to 5pm

OnPoint

Caring for Allegan County

Getting you back into the fold of life.



www.onpointallegan.org

OUR SERVICES

OnPoint provides a variety of services and supports for individuals and families in need of services for mental health or substance abuse conditions, intellectual/developmental disabilities, emotional disturbances or other challenges, including housing or homelessness. Services are provided without regard to national origin or religious/political beliefs, disability or financial ability. Every person matters and we welcome the opportunity to hear feedback to improve services for individuals we serve and others in the community.

CRISIS AND ACCESS SERVICES

▶ **24-hour mental health emergency and crisis intervention services, including mobile crisis options, delivered by licensed and credentialed professionals.**

▶ **Psychiatric hospital assessments as well as assessments and evaluations for other agency services, including information and referral to community services.**

▶ **Medicaid and Medicare may be accepted, as well as other private or commercial insurances.**

▶ **24-hour Crisis Line services
269-673-0202 or Toll Free
888-354-0596.**



ADULT SERVICES

- Case Management and Supports Coordination
- Outpatient Counseling (Individual and Groups)
- Psychiatric Services (Evaluation, Medication Review, Health Services, and Monitoring)
- Assertive Community Treatment (ACT)
- Supported Employment Services
- Pre-Admission Screening (PASARR) and OBRA Services

CHILDREN'S SERVICES

- Case Management and Supports
- Coordination
- Clinic Based Therapy
- Home Based Services
- Infant Mental Health
- Wraparound Services
- Respite Care
- Psychiatric Services
- Autism / Applied Behavior Analysis

DEVELOPMENTAL DISABILITIES

- Case Management and Supports
- Coordination
- Respite Care
- Occupational Therapy
- Nursing Services
- Speech and Language Therapy
- Clinic-Based Therapy
- Psychiatric Services
- Family Support Subsidy
- Direct Hire
- Community Living Supports (CLS)
- Fiscal Intermediary Services

SUBSTANCE USE DISORDER

TREATMENT AND PREVENTION

- Prevention, including Youth Peer Leadership Development
- Early Intervention Education
- Outpatient Therapy / Intensive
- Outpatient (IOP)
- Withdrawal Management (Detox)
- Residential Treatment / Recovery Residences
- Medication Assisted Treatment (MAT)

HOUSING ASSISTANCE

OnPoint is Allegan County's Housing Assessment and Resource Agency (HARA) and offers Homeless Assistance Program (HAP) services.

- Housing screening, Assessments, Information/Referrals, and Case Management
- Emergency Shelter Programs (ESP)
- Emergency Solutions Grant (ESG)
- Permanent Supportive
- Housing/Rapid Rehousing (PSH/RRH)

PERSON-CENTERED PLANNING

We provide services according to an individualized and person-centered plan of care, as specified under the Michigan Mental Health Code.

